

# Jan Willem Altink

## AI Builder / Product Owner

⌚ Twente, Netherlands

## Summary

I combine a decade of experience in digital products with a strong focus on AI. I see AI as a powerful enabler for curious minds. My goal is to build robust, automated AI systems that solve real problems. I thrive in technical teams where I contribute directly to the codebase while also helping strengthen collaboration between developers and stakeholders.

## Experience

### AI Consultant

⌚ 2024.10 - Present

💻 Heeyoo | ⌚ Hengelo

- Developing AI training programs for colleagues and enterprise customers
- Developing methodology for testing agentic AI applications
- Building internal AI tools and automations

### Consultant / Trainer AI Enablement Team

⌚ 2025.05 - 2025.10

💻 Nedap (via Heeyoo) | ⌚ Groenlo

- Developed an AI training for employees

### Product Manager Digital

⌚ 2023.10 - 2024.10

💻 Enstall | ⌚ Deventer

- Led solar installer app and portal development with external team
- Defined product vision and roadmap for the solar installer app and portal

### Omnichannel Manager / Process Manager

⌚ 2020.09 - 2023.10

💻 KPN | ⌚ Amersfoort

- Mapped and modeled complex, undocumented business processes in BPMN
- Led redesign of postal code check functionality across multiple systems

### Product Owner

⌚ 2018.12 - 2020.09

💻 KPN | ⌚ Amersfoort

- Built new products: Sitecore platform for Glaspoort and webshop for KPN
- Managed cloud migration from AWS to Azure infrastructure as Product Owner

## Earlier Roles

### Senior Online Marketer

💻 KPN

⌚ 2018 - 2018

### Online Marketer

💻 KPN / Reggefiber

⌚ 2016 - 2018

### Social Media Marketer

💻 BothSocial

⌚ 2013 - 2015

### App Consultant

💻 AppThis

⌚ 2014 - 2015

### Call Team

💻 EuroDev

⌚ 2007 - 2015

## Education

### Commercial Economics (Part-time)

⌚ 2016 - 2017

💻 Saxion Hogeschool | ⌚ Enschede | 50 ECTS

### Media, Information & Communication

⌚ 2011 - 2016

💻 Saxion Hogeschool | ⌚ Enschede | 153 ECTS

### Communication Sciences

⌚ 2010 - 2011

💻 Universiteit Twente | ⌚ Enschede | 22 ECTS

### Atheneum

⌚ 2003 - 2009

💻 CSG Reggesteyn | ⌚ Nijverdal

## Contact

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github.com/jwa91

huggingface.co/jwa91

## Skills & Tools

AI	RAG · Agentic AI · Context
Engineering	Engineering · Fine-tuning · Model Evaluation
AI Frameworks	LangChain · LangGraph · Smolagents · LlamaIndex · Anthropic SDK · Vercel AI · PyTorch · MLX
Code	Python · TypeScript · JavaScript · Bash · React · Next.js · Svelte · Astro
DevOps	Git · GitHub · Docker · Caddy · Postman · Jupyter · Colab · Cloudflare
Data & Analytics	SQL · Postgres · BigQuery · Supabase · Convex · Tableau · PowerBI · Grafana
Product & Process	Agile · Scrum · Product Ownership · BPMN · System Analysis · User Testing · Jira · Linear · Notion

## Certifications

Claude Code in Action	💻 Anthropic
AI Agents Fundamentals	💻 Hugging Face
Python for Data Science	💻 Microsoft
Tableau Introduction	💻 Vijfhart
PSPO 1	💻 Scrum.org
PSM	💻 Scrum.org

Earlier certifications include Sitecore, Google Analytics, and SEA-related certificates.

## Interests

In my spare time I like to play chess or go for long walks with my dog. I blog about AI and always have hobby coding projects going, most ending up on my self-hosted server. During vacations I aim to see as much of the world as possible.